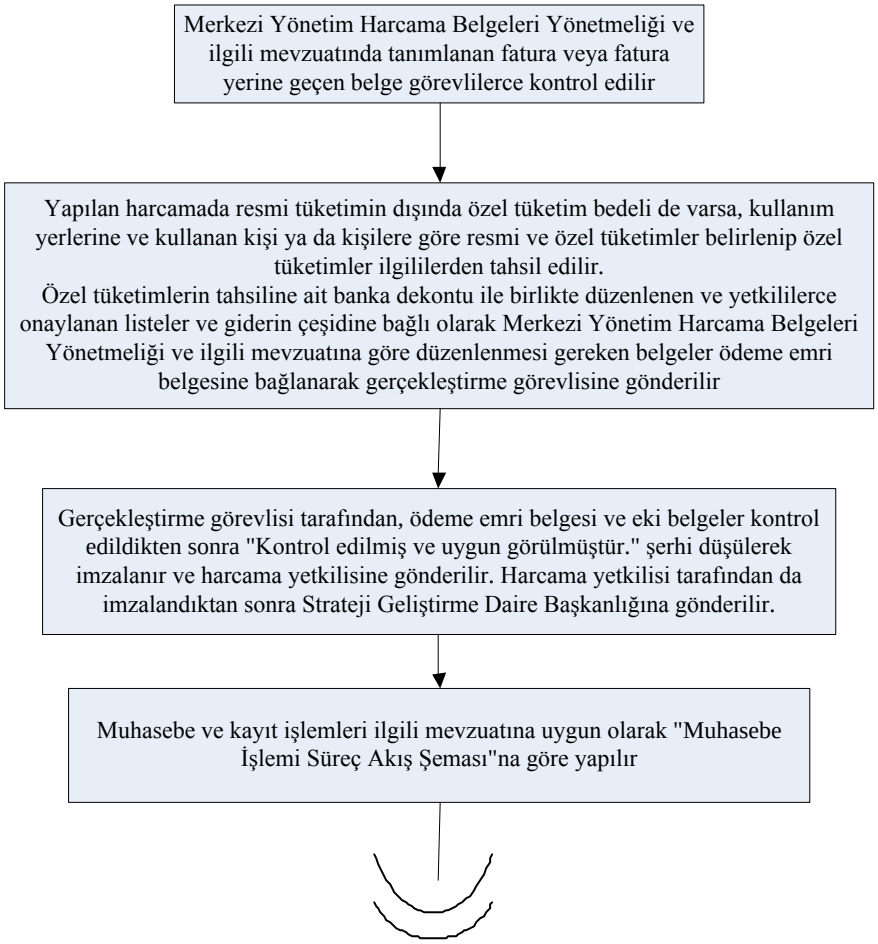3.7.54 Telefon faturaları ödeme alt süreç iş akış şeması